

# BAKER LAW, PLLC

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A CONSUMER BANKRUPTCY LAW PRACTICE

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To Whom it May Concern:

I have worked with TOLS Multimedia since August of this year. Initially, TOLS was brought in to provide my firm with an updated website; however, it soon became apparent that TOLS could provide so much more to my law practice. Not only have they built a very professional website for our firm, they have greatly helped automate our entire office operations. Their web-based, office and case management software has a specific version for the legal industry and within a month of their services, we were seeing a difference in the turnaround time of our cases. Better marketing & a better sales approach brought more clients.

The web-based practice management tool saves our firm at least 20% in time. Their services are all about helping us increase efficiency, allowing our team to work in sync with client access to the online file. Everyone knows what everyone else is doing at all times and we are able to do more work in less time and therefore handle more cases, pushing files & streamlining communications; put a price on that!

As of last month TOLS Multimedia has redesigned our marketing plan and is currently working with our staff to redefine our sales goals. The entire TOLS team is readily accessible to answer our questions and address any concerns. I can honestly say their services have exceeded all of our expectations. I invite you to call our office and speak to any one of our staff members about the positive changes we continue to experience in such a short amount of time. TOLS truly delivers.

Rick Baker, Esquire  
BAKER LAW, PLLC  
Current Chairman, Bankruptcy Section of the Orange County Bar Association